

ROALD DAHL'S
Matilda
THE MUSICAL

Frequently Asked Questions

Do kids need a ticket to watch the show?

- Children under 3 years of age may be admitted free of charge provided they do not occupy a seat (they must be seated on the lap of a parent or guardian).
- Children aged 3 years and above must purchase a ticket for admission.

What is the dress code to the show?

- Smart casual, neat, decent and appropriate
- Not Allowed to Wear: Worn out/shabby jeans, round neck shirt, shorts, conspicuous attire, sports attire, sport shoes and slippers

What time do I need to arrive before the show?

- For the enjoyment of all audience members, all events start promptly at the time printed on the ticket.
- Please be seated 15 minutes before the performance start time.
- Late comers will have to wait for the right time to enter the auditorium in the waiting room.

What are the admission rules to the Theatre?

- The Istana Budaya's ushers, have the rights to prevent anyone who did not follow the below rules and regulations from watching the performance.
- Audiences are advised to watch their belongings. Istana Budaya will not be responsible for any loss or damages.

Is photography allowed inside the Theatre?

- Cameras and any means of recording are not allowed without the Istana Budaya Management's permission.
- Mobile phones and pagers must be switched off when entering the auditorium.

Can I bring food and drinks into the Theatre?

- Smoking, food and drinks are not allowed in the auditorium.

I can't make it anymore, can I have a refund or exchange?

- Tickets sold are non-refundable and non-exchangeable.